

Press release

Leading MES manufacturer strengthens its focus on service and quality

Michael Leonhardt is the new Director Professional Service DACH at iTAC

Montabaur, 3 August 2020 – Michael Leonhardt is the new Director Professional Service DACH at iTAC (www.itacsoftware.com). Previously, he held the positions of Digital Manufacturing Manager and Manufacturing Systems Manager at Rolls-Royce Deutschland Ltd. & Co. KG. At iTAC, service and customer orientation are the focus in his new management position. iTAC Software AG offers MES and IIoT solutions for transparent, automated production processes. The Manufacturing Execution System iTAC.MES.Suite forms a core element in the digitalization of value-adding processes.

"Since MES and IIoT projects cannot be implemented off the shelf, but are individually tailored to the requirements, the service and support sector is an important business area in our company. Under the leadership of Michael Leonhardt, we are continuing to expand this area," explains Peter Bollinger, CEO of iTAC Software AG.

Michael Leonhardt has more than twenty years of management experience. He acquired his expertise among others at Rolls-Royce Germany Ltd. & Co. KG. From 2010 to 2020, he held various positions, e.g. as a Manufacturing Systems Manager and Digital Manufacturing Manager. During this time Michael Leonhardt implemented projects in the context of Industry 4.0, Smart Factory and IoT.

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In his new position as Director Professional Service DACH at iTAC Software AG, Michael Leonhardt will be responsible for disciplinary management of the team, personnel planning and development of the employees in his department. He also bears overall responsibility for project implementation in time, budget and quality as well as for controlling and more. The continuous development of the service portfolio in accordance with market developments and requirements is also part of Michael Leonhardt's responsibilities. The primary goal of all measures is to ensure customer satisfaction.

"One of my objectives is to underpin the strong market position of iTAC through Professional Services and the resulting high level of customer orientation. Particularly in the MES and IIoT environment, in which we are one of the leading providers, services related to the core of the Manufacturing Execution System are becoming increasingly important. We do not sell a mere product, but rather services that go hand in hand with it," explains Michael Leonhardt.

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About iTAC

iTAC Software AG, a stand-alone company of mechanical and plant engineering group Dürr, offers Internet-enabled information and communication technologies for the manufacturing industry. Founded in 1998, the company is now a leading MES manufacturer. The iTAC.MES.Suite is a manufacturing execution system used worldwide by companies in various sectors, including the automotive, electronics/EMS, telecommunications, medical technology, metals and energy industries. Further systems and solutions for implementing IIoT and Industry 4.0 requirements complete the portfolio. iTAC Software AG is headquartered in Montabaur, Germany with offices in the USA, China and Japan, and has a worldwide partner network for sales and service. iTAC's philosophy is to connect people, data and systems.

The Dürr Group is one of the world's leading mechanical and plant engineering companies with outstanding expertise in the fields of automation and digitalisation/Industry 4.0. Dürr products, systems and services facilitate highly efficient manufacturing processes in various industries. Dürr supplies many industries, including the automotive, mechanical engineering, chemical, pharmaceutical and wood processing sectors. The company has 92 locations in 32 countries and 16,500 employees worldwide.

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